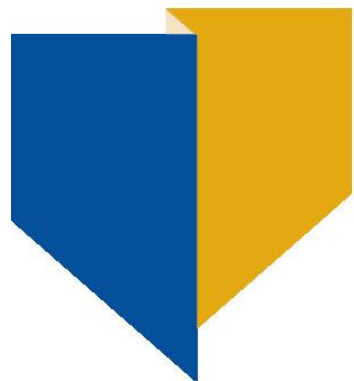


EGYPTIAN AREA SCHOOLS
EMPLOYEE BENEFIT TRUST



MERITAINSM
HEALTH

CMR is proud to be a partner in your health care

- Care Management Resources (CMR) is a Third Party Administrator performing network management and claims pricing.
- CMR strives to provide a quality network of providers for you and your family. Our providers include some of the most respected health professionals in Missouri and Illinois.
- Meritain and Coventry Health Care/CMR are both Aetna companies which provides greater assurance to you that there will be a high level of coordination and support between the two companies.

- **Group name:** Egyptian Area Schools Employee Benefit Trust
- **Meritain Health** is your medical plan administrator; Egyptian Trust offers access to multiple networks in order to best service its members
- **Network for providers in IL or MO:** Coventry Health Care Provider Networks include: CMR/Coventry/First Health Mental Health/Substance Abuse: MHNet (mhnet.com)
- **Network for providers outside of IL or MO: Aetna Choice**
 - You have benefits whether you decide to use an in- or out-of-network provider. The best way to lower your healthcare costs is to use a provider who participates in your network.
 - It's important to verify if the providers you regularly use (e.g., primary doctor, OB/GYN) are in-network. You can check on the website, or ask your physician if they participate in the CMR/Coventry network

Provider Search

- CMR's provider search function is updated weekly
- CMR continually negotiates with physicians and hospitals to insure you have the greatest access to providers who have an excellent reputation of providing quality and cost effective care.
- If you are a member enrolled in an out-of-area plan First Health and Aetna will be your provider resource. Please refer to your ID Card

Provider Nomination

- It's important to verify if the providers you regularly use (e.g., primary doctor, OB/GYN) are in-network. You can check on the website, or ask your physician if they participate in the CMR/Coventry network.
- If your provider does not participate in the CMR/Coventry network, there are two ways to nominate him or her:
 - 1.) Ask your healthcare provider to self-nominate by going online and completing the application located under the Health Care Professional tab
 - <http://aetna.com>
 - <http://mhnet.com>
 - 2.) You can also contact the Care Coordinators at **1.855.452.9997**. The Care Coordinators will contact the network and request the provider is contacted.

Claims: Price and Pass

- The second function of CMR/Coventry Health Care is to process claims timely and accurately so that Meritain can efficiently process your claims
 - Re-pricing accuracy in 2015 was 97.5% and in 2014 it was 99.5%.
 - Coding accuracy in 2015 was 98.1% and in 2014 it was 95.1%.
 - Meritain and Coventry Health Care/CMS are both Aetna companies which provides greater assurance to you that there will be a high level of coordination and support between the two companies.